



Lisbon & Porto, Portugal
19-21 May 2016

Bilbao, Spain
16-18 May 2016

Venice, Italy
11-13 May 2016



International Conference
on Integrated Care
23-25 May 2016, Barcelona

Three-Country Study Tour on Integrated Care



International Foundation
for Integrated Care

Key Learning Objectives

- Examine regional and country-level strategies that have established integrated health and social care authorities
- Investigate innovative models of integrated care providers that combine primary, community and hospital care
- Experience innovations in care management using population risk stratification and multi-disciplinary teams
- Understand how information technology and e-health records are used to support integrated care in practice
- Assess the barriers, facilitators and key drivers for integrated care at a regional and local level
- Reflect upon the influence of governance and financial incentives in the contracting and delivery of integration.

Learning Style

Participants will learn through a combination of plenary lectures, observational analysis during site visits, and whole-group discussions with presenters and facilitators. During each visit, time will be put aside to build and establish understanding of the home-country's health and care system and the complexities of the political and

organizational context in which innovations in integrated care are being taken forward. Participants will be encouraged to take a critical appreciation of the systems, process and cultures that help and/or hinder efforts at closer integration between institutions and teams enabling transfer of appropriate knowledge and ideas.

The Veneto Region in the north-eastern part of the country is one of Italy's richest regions covering 5 million inhabitants. Unique to Italy, the Veneto Region has combined the governance and funding for the management of health and social care. Key innovations include the development of a population risk-adjustment tool using a database that can target people with multi-morbidity across the Region's 21 local health units. Multi-disciplinary teams have been created to support case management in primary care.



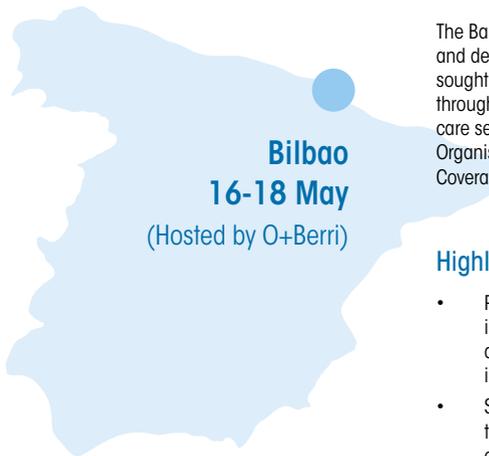
Venice

11-13 May

(Hosted by Regione del Veneto)

Highlights:

- Welcome and orientation with introduction to the Integrated Health and Social Care System in the Region of Veneto, Italy
- Plenary sessions including: an understanding of Veneto's population risk-adjustment tool and the development of its ICT database; the care management system for multi-morbidity; innovations in health and social care funding and delivery
- Site visits to primary and community care providers (off the island of Venice) to examine innovations in integrated health and social care delivery
- Workshop and dinner with key stakeholders in the Veneto Region to discuss and reflect on innovations in integrated care in Veneto
- Cultural visit to Doges Palace in Venice and/or guided boat tour of the Islands
- Rest day at leisure in Venice



Bilbao
16-18 May
(Hosted by O+Berri)

The Basque Country has autonomous powers in planning, funding and delivery of health and social care. The Basque system has sought for many years to tackle the challenge of chronicity through chronic care models. Since 2015, primary and secondary care services have been formally merged into Integrated Health Organisations with 'single' governance and funding arrangements. Coverage ranges in these from 30,000 to 400,000 citizens.

Highlights:

- Plenary sessions including an introduction to integrated care in the Basque Health Care System; approaches to evaluating and assessing outcomes through integrated chronic care; and innovative approaches to integrated care in practice
- Site visit to Bidasoa Integrated Health Organisation near the French border comprising a hospital, three primary care centres and covering 90,000 people
- Workshop and dinner with the Ministry of Health and invited guests to discuss and reflect on innovations in integrated care in Basque Country

The Portuguese Service Nacional de Saude (SNS) is a national health service that provides both hospital and local health care. Management is regionalised and a focus has been made on creating 'Local Health Units' that integrate the management of primary and secondary care. The role of Family Health Units (primary care centres) has also expanded to take on new roles in health and social care provision to local communities.

Highlights:

- Introduction to the Portuguese Health and Care System
- Visit to an integrated primary health care centre
- Workshop and dinner with key stakeholders and invited guests
- Transfer to Porto to visit a 'Local Health Unit'
- Rest day at leisure in Porto



Lisbon & Porto
19-21 May
(Hosted by The Portuguese
Association of Integrated Care)

Monday, 23 May to Wednesday, 25 May

Attend 16th International Conference on Integrated Care,
Barcelona, Catalonia, Spain

www.integratedcarefoundation.org/ICIC16



International Conference
on Integrated Care
23-25 May 2016, Barcelona

Facilitators

Dr Nick Goodwin, CEO, International Foundation for Integrated Care (IFIC)

Nick is a social scientist, academic and policy analyst with a specialist interest in investigating the organisation and management of primary, community and integrated care. Nick is co-Founder and CEO of the International Foundation for Integrated Care (IFIC), a not-for-profit membership-based foundation dedicated to improving the science knowledge and application of integrate care across the World and is Editor-in-Chief of its scientific periodical the International Journal of Integrated Care (www.ijic.org). Nick also works as a Senior Associate at The King's Fund, London supporting its programme of research and analysis for improving and integrating care to older people and those with long-term conditions (LTCs).

Fiona Thomson, CEO, GP New Zealand

Fiona has a background in business accounting, financial services and information systems. Fiona has a particular interest in the information platforms that enable integrated care and has been influential in the development of the Integrated Performance and Incentive Framework in NZ. She is a founding Director of Patients First Ltd, the quality and information programme for integrated care. She became CEO of GP New Zealand in 2010.

Who is it for?

The study tour is designed to support leaders and managers with an interest in and responsibility for the successful adoption of integrated care policy and practice.

Please note: all sessions will be conducted in English

Prices

Price per individual leg **€2,375 (inc VAT)**

Price for Full Three Country Study Tour **€9,500 (inc VAT)**

Price includes:

- Facilitated study tour programme
- 15 nights 4* accommodation, including breakfast, lunches and some dinners
- Internal transfers within and between study trip locations by either bus, train and/or air
- Registration for the ICIC16 conference in Barcelona

Discounts for Block Bookings

Bookings of 5 or more delegates are eligible to claim a 5% group discount on the study tour prices.

Further Information

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See website for full terms and conditions.